



Federal Credit Union

iTalk Access Codes

It's easy to use iTalk telephone banking. Call the number below and follow the prompts to your desired service.

Toll-Free: 855-343-2239

Main Menu

Press **1** for **Account Balance**

Press **2** for **Account History**

Press **3** for **Funds Transfer Activities**

Press **4** for **Share or Loan Withdrawal**

Press **5** for **Account Management**

Menu 1 (Account Balance)

Please select one of the following account types:

Press **1** for **Checking Account**

Press **2** for **Savings Account**

Press **3** for **Loan Account**

Press **4** for **Certificates and Individual Retirement Account**

Menu 2 (Account History)

Please select one of the following account types:

Press **1** for **Checking Account**

Press **2** for **Savings Account**

Press **3** for **Loan Account**

Press **4** for **Certificates and Individual Retirement Account**

Checking History

Please select one of the following account types:

Press **1** for **All Transactions**

Press **2** for **Last 5 Transactions**

Press **3** for **Withdrawals**

Press **4** for **Deposits**

Press **5** for **ATM Transactions**

Press **6** for **Check Number**

Press **7** for **Amount**

Press **8** for **Date**

Savings History

Please select one of the following account types:

Press **1** for **All Transactions**

Press **2** for **Last 5 Transactions**

Press **3** for **Withdrawals**

Press **4** for **Deposits**

Press **5** for **ATM Transactions**

Press **6** for **Amount**

Press **7** for **Date**

Certificate and Investment History

Please select one of the following account types:

Press **1** for **All Transactions**

Press **2** for **Last 5 Transactions**

Press **3** for **Withdrawals**

Press **4** for **Deposits**

Press **5** for **ATM Transactions**

Press **6** for **Check Number**

Press **7** for **Amount**

Press **8** for **Date**

Loan History

Please select one of the following account types:

Press **1** for **All Transactions**

Press **2** for **Last 5 Transactions**

Press **3** for **Payments**

Press **4** for **Advances**

Press **5** for **Amount**

Press **6** for **Date**

Menu 3 (Funds Transfer)

Press **1** to **Transfer Funds Immediately**

Press **2** to **Schedule a Funds Transfer**

Press **3** to hear **Existing**

Scheduled Transfers

Press **4** to **Delete an Existing Transfer**

Menu 4 (Share or Loan Withdrawal)

Press **1** for **Checking Account**

Press **2** for **Savings Account**

Press **3** for **Loans Account**

Menu 5 (Account Management)

Press **1** to **Change Pin**

Press **2** for **Future Dated Transactions**

At any time during this call you can do the following:

Press **1*** for **Help**

Press **3*** for **Main Menu**

Press **#** to **Repeat the Menu Options**

Press ***** to **Hear the Previous Menu**

Press **8*** to use **Voice Recognition**

Press **9*** to **Change Account Number**