

Important Information Regarding Your Accounts

Date

[FirstName] [LastName]
[Address]
[Town], [STATE] [ZIP]



Federal Credit Union

Dear [Name],

On February 12, York County Federal Credit Union members voted to merge with Atlantic Federal Credit Union. Beginning May 30, 2019 at 4:00 p.m. the Atlantic computer systems will undergo a system upgrade so that the two Credit Unions can operate as one. There will be some service interruptions during this process. On June 3, at 10:00 a.m. the system upgrade will be completed and York County members will be fully integrated with Atlantic. Please read this letter carefully to ensure a smooth transition of your account information.

Member Account Numbers:

Members will retain their savings account numbers, however, 10,000,000 will be added to your savings account number to make your updated account number. Please start using your updated account number on June 3rd. For example:

Current Account Number		Updated Account Number
123	+ 10,000,000 =	10000123
1234	+ 10,000,000 =	10001234
12345	+ 10,000,000 =	10012345


If this is unclear, please contact us immediately in order to retrieve your updated account number by doing one of the following:

- Visit one of our branches – You will be asked to provide a valid photo identification.
- Call us at **800-639-2802** and speak to an experienced Member Service Center team member.

The following are important dates and times of when services will not be available due to the system upgrade:

Service	Date/Time Unavailable	Date/Time Back Up	Details
Mobile Check Deposit	May 30 at 4:00 p.m.	June 3 at 8:00 a.m.	Please re-enroll in online banking and download the Atlantic Mobile App.
ATM Balance Inquiries & Transfers	May 31 at 4:00 p.m.	June 3 at 10:00 a.m.	ATM Balance inquiries or transfers will be unavailable at any ATM.
Online/Mobile Banking	May 31 at 6:00 p.m.	June 3 at 8:00 a.m.	Please re-enroll in online banking and download the Atlantic Mobile App.
Automated Telephone Banking (iTalk)	May 31 at 6:00 p.m.	June 3 at 8:00 a.m.	Please re-enroll using the following phone number: 855-343-2239
Bill Pay	May 31 at 6:00 p.m.	June 3 at 10:00 a.m.	All existing payees and payments will be available.
Shared Branching	May 31 at 6:00 p.m.	June 3 at 10:00 a.m.	Shared Branching will be unavailable.

What will members need to do?

- On Monday, June 3 after 8:00 a.m., re-enroll for Online Banking and eStatements. Go to www.atlanticfcu.com and click on  and follow the enrollment steps.
- After you have re-enrolled in Online Banking, members with Mobile Banking will need to download Atlantic's Mobile App on Monday, June 3 from the Apple/Google Play Store. In search, type in, "Atlantic Mobile Banking," and look for the App with this logo:



Checking Accounts and Checks:

Checking account numbers will remain the same. You will be able to continue to use your existing checks. When you place your next order, your new checks will have the Atlantic Federal Credit Union routing number and logo.

Debit Cards:

You will continue to be able to use your Debit Card until its listed expiration date. Several weeks before your card expires, a new Atlantic Debit Card with a new number will be issued at no expense to you.

ATM Cards: You will continue to be able to use your ATM Card until Monday, July 8. Approximately a week before this date, a new Atlantic card with a new number will be issued at no expense to you.

Direct Deposits and Automatic Withdrawals:

Your direct deposits and automatic withdrawals will continue to post to your account just as they do today. Starting June 3, if you set up any new direct deposits or automatic withdrawals, please use your new routing number of 211287560 and either your updated Member Number (see above) for Savings transactions or your existing Checking Account Number (70029XXXXXX) for checking transactions.

Credit Cards:

You will continue to be able to use your Credit Card until its listed expiration date. Several weeks before your card expires, a new Atlantic Credit Card with a new number will be issued at no expense to you.

Account Agreement, Disclosures & Fee Schedule

Enclosed you will find the new Account Agreement, Disclosures and Fee Schedule which will be effective on June 1, 2019.

For additional information:

Additional information can be found in our Merger Guide which is located at www.yorkcountyfcu.com.

Thank You!

Thank you for your patience and understanding during this exciting time. If you need any assistance or have any questions, please call **800-639-2802** during regular business hours. We have a dedicated team ready to help.

Sincerely,

Member Service Center
800-639-2802
service@atlanticfcu.com