



Federal Credit Union

# iTalk Access Codes

It's easy to use iTalk telephone banking. Just call one of the numbers below and follow the prompts to your desired service. If you live locally, please use the local numbers.

**Brunswick and Topsham: 406-5400 | Freeport and Cumberland: 869-7210 | Toll-Free: 855-343-2239**

## Main Menu

Press **1** for **Account Balance**

Press **2** for **Account History**

Press **3** for **Funds Transfer Activities**

Press **4** for **Share or Loan Withdrawal**

Press **5** for **Account Management**

### Menu 1 (Account Balance)

Please select one of the following account types:

Press **1** for **Checking Account**

Press **2** for **Savings Account**

Press **3** for **Loan Account**

Press **4** for **Certificates and Individual Retirement Account**

### Menu 2 (Account History)

Please select one of the following account types:

Press **1** for **Checking Account**

Press **2** for **Savings Account**

Press **3** for **Loan Account**

Press **4** for **Certificates and Individual Retirement Account**

### Checking History

Please select one of the following account types:

Press **1** for **All Transactions**

Press **2** for **Last 5 Transactions**

Press **3** for **Withdrawals**

Press **4** for **Deposits**

Press **5** for **ATM Transactions**

Press **6** for **Check Number**

Press **7** for **Amount**

Press **8** for **Date**

### Savings History

Please select one of the following account types:

Press **1** for **All Transactions**

Press **2** for **Last 5 Transactions**

Press **3** for **Withdrawals**

Press **4** for **Deposits**

Press **5** for **ATM Transactions**

Press **6** for **Amount**

Press **7** for **Date**

### Certificate and Investment History

Please select one of the following account types:

Press **1** for **All Transactions**

Press **2** for **Last 5 Transactions**

Press **3** for **Withdrawals**

Press **4** for **Deposits**

Press **5** for **ATM Transactions**

Press **6** for **Check Number**

Press **7** for **Amount**

Press **8** for **Date**

### Loan History

Please select one of the following account types:

Press **1** for **All Transactions**

Press **2** for **Last 5 Transactions**

Press **3** for **Payments**

Press **4** for **Advances**

Press **5** for **Amount**

Press **6** for **Date**

### Menu 3 (Funds Transfer)

Press **1** to **Transfer Funds**

**Immediately**

Press **2** to **Schedule a Funds Transfer**

Press **3** to hear **Existing Scheduled Transfers**

Press **4** to **Delete an Existing Transfer**

### Menu 4 (Share or Loan Withdrawal)

Press **1** for **Checking Account**

Press **2** for **Savings Account**

Press **3** for **Loans Account**

### Menu 5 (Account Management)

Press **1** to **Change Pin**

Press **2** for **Future Dated Transactions**

**At any time during this call you can do the following:**

Press **1\*** for **Help**

Press **3\*** for **Main Menu**

Press **#** to **Repeat the Menu Options**

Press **\*** to **Hear the Previous Menu**

Press **8\*** to use **Voice Recognition**

Press **9\*** to **Change Account Number**